St. Albert Policing Committee

Annual Report to Council and Community (2018)



Wstalbert.ca

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RECOMMENDATION

That the St. Albert Policing Committee's 2018 Annual Report be accepted as information.

MEMBERSHIP (JANUARY 1 – DECEMBER 31, 2018)

Citizen Members

Dr. Kristopher Wells (Chair)	Citizen-at-large	First of three-year term
Dean Kurpjuweit (Vice Chair)	Citizen-at-large	First of three-year term
AI Bohachyk (Public Complaints Director*) Citizen-at-large	First of three-year term
Craig Cameron	Citizen-at-large	First of two-year term
LuAnne Sirdiak	Citizen-at-large	First of three-year term
Dion Tarkowski	Citizen-at-large	First of two-year term

*Public Complaints Director role was elected, but not functional this past year due to administrative delays.

Council Representation

Councillor Hughes was appointed in January 2018 as the primary representative and Councillor Brodhead was the designated alternate. In October 2018, Councillor Watkins was appointed as the primary representative and Councillor Hughes was the designated alternate.

City Administration Representation

The following people provided representation on behalf of City Administration:

Kevin Scoble, Chief Administrative Officer Michelle Bonnici, Deputy Chief Administrative Officer/Chief People Officer Dale Bendfeld, General Manager Community & Protective Services Richard Gagnon, General Manager Community & Protective Services

RCMP Representation

Inspector Pamela Robinson provided representation on behalf of the local RCMP detachment.

OVERVIEW

The St. Albert Policing Committee was established in January 2018 and operates under Bylaw 28/2017 to act as a liaison between City Council, the RCMP Detachment, the Policing Services Department, and City residents to foster responsible community actions towards the creation of a safe and secure community.

In April 2019, Council approved a new Bylaw 13/2019 to replace Bylaw 28/2017. The material referenced in this 2018 Annual Report, reflects the 2018 Bylaw governing the Policing Committee's operations.

Council approved a budget of \$20,000 to support the activities of the Policing Committee for 2018. Funding for a part-time administrative assistant was also approved to support the operations of the Policing Committee. A report on 2018 expenditures is included in Appendix A.

The overall purpose of the St. Albert Policing Committee is to maintain a proper balance between the independence and authority of the RCMP and accountability to the community and civilian authority through community input, increased transparency regarding policing operations, removal of political interference perceptions and assistance with dealing with local complaints.

Table 1 provides an overview of the Policing Committee (RCMP) Oversight Model as developed by the Ministry of Justice and Solicitor General of Alberta.

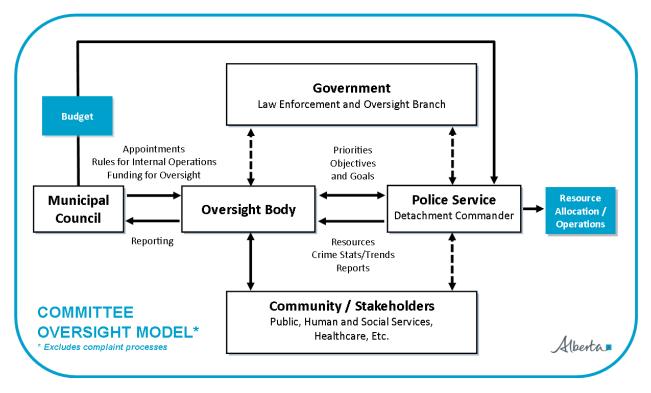


Table 1

As identified in City of St. Albert Bylaw 28/2017, The St. Albert Policing Committee is responsible for:

- (a) working collaboratively with the RCMP Officer in Charge on setting and approving the local RCMP objectives, priorities and goals in harmony with the RCMP Annual Performance Planning cycle and format;
- (b) complying with the standards that are established by the Alberta Justice and Solicitor General for Policing Committees in accordance with the Alberta Police Act, including the establishment of an all-encompassing Policing Committee Policy and Procedures manual;
- (c) reporting to Council and community at large on the approved Annual Performance Plan, implementation and progress;
- (d) reviewing statements and information that they receive from the RCMP Officer in Charge as well as the Chief Administrative Officer;
- (e) overseeing the administration of the Municipal Policing Services Agreement (MPSA);
- (f) acting on behalf of the Mayor to assist in the selection of the RCMP Officer in Charge in accordance with the RCMP's policies;
- (g) communicating the interests and concerns of the public members and Council to:
 - (i.) the Officer in Charge in relation to RCMP matters; and
 - (ii.) the Chief Administrative Officer in relation to Municipal Enforcement Service matters.
- (h) assisting the RCMP Officer in Charge in resolving public complaints;
- (i) appointing a Public Complaints Director;
- (j) cooperating and liaise with community groups as necessary; and
- (k) upon the request of Council or as the Committee may deem appropriate from time to time, making recommendations to Council relating to policing matters or related community issues.

ACTIVITIES PROGRESS REPORT

The St. Albert Policing Committee met 8 times during 2018, typically meeting monthly, except for the summer and Christmas holiday break. Two subcommittees were formed (a) Public Engagement, and (b) Policy Manual.

The St. Albert Policing Committee established 4 major priorities for 2018, which include:

- 1. Administratively establish the St. Albert Policing Committee;
- 2. Complete committee member training and orientation;
- 3. Work collaboratively with the RCMP Officer in Charge on setting and approving the 2018/2019 RCMP objectives, priorities and goals; and
- 4. Engage public on policing matters for planning 2019/20 policing priorities.

The 2018 Workplan in Appendix B details activities undertaken and progress towards these priorities. Of note, the Public Complaint Director role is not yet active, and the Policy and Procedures Manual is not yet finalized, both of which are expected to be completed in 2019.

To help gather public input for use in establishing the 2019 Community Policing Priorities, the City of St. Albert, on behalf of the Policing Committee, contracted Leger to design and administer a community survey, which was open to the public from December 20, 2018 to January 4, 2019. In support of the survey, Committee Members hosted 12 two-hour community engagement opportunities, held over 6 days, at St. Albert Centre and Servus Place. Individuals were also encouraged to complete the survey via social media and articles featured in the St. Albert Gazette. A report on the survey findings can be found in Appendix C.

Other Activities

The St. Albert Policing Committee approved the following RCMP Community Policing Priorities for 2018-19:

- 1. Traffic Safety
- 2. Crime Reduction
- 3. Community Policing

These priorities were presented to Council on April 3, 2018. After the presentation to Council, the RCMP added a fourth priority focused on Employee Wellness. The St. Albert Policing Committee received quarterly reports and updates from the RCMP Officer-in-Charge on progress towards accomplishing these Community Policing Priorities.

The St. Albert Policing Committee reviewed and made recommendations on City of St. Albert Policy C-PS-02 Policing Services to ensure it was compliant with the new Policing Committee Bylaw.

In 2018, the St. Albert Policing Committee approved membership in REACH Edmonton, Alberta Hate Crimes Committee, and the Alberta Association of Police Governance.

Two members of the St. Albert Policing Committee attended the 2018 Annual Conference of the Alberta Association of Police Governance held April 27-28 in Lacombe, Alberta. St. Albert Policing Committee member Al Bohachyk was elected as member-at-large to the AAPG Executive.

Representatives of the St. Albert Policing Committee participated in the Solicitor General's Police Act Review consultation sessions in Edmonton, which is ongoing through 2019.

The St. Albert Policing Committee developed a "Communication and Public Participation Plan" for 2018-2019 to guide its community engagement activities. This plan was supported by City of St. Albert Public Participation Policy (C-CAO-20). To support these engagement activities, Policing Committee branding was designed and approved for use, which included banners, business cards, and name tags for committee members.

ACKNOWLEDGMENTS

The St. Albert Policing Committee wishes to express appreciation for the RCMP's new crime map, which was piloted in St. Albert. The Policing Committee would also like to thank City Administration for the dedicated support over the past year, and to City Council for creating the Policing Committee and providing ongoing support and representation.

We would also like to express our most sincere appreciation to the citizens of St. Albert for participating in our Policing Priorities Survey and for helping to ensure St. Albert continues to remain one of safest and most liveable small cities in Canada.

APPENDIX A

St. Albert Policing Committee Expenditures for 2018

Total Operating Budget	\$20,000
Expense Category	Amount
Training and Development	\$1,297.12
Corporate Memberships	\$175.00
Advertising and Promotion	\$1,331.00
Contracted Services – Misc.	\$6,012.00
Total 2018 Expenses	\$8,815.12
Total 2018 Carry Forward to 2019 budget	\$6,000 (for Policing Priorities Survey Invoice 2 of 2)

*The above represents the preliminary year end and most up to date information available at the time of this report.

APPENDIX B

St. Albert Policing Committee 2018 Work Plan Progress

Priority 1: Administratively establish the St. Albert Policing Committee

Objective	Task	Progress
Create and approve the 2018 Policing Committee Annual Work Plan and communicate it to Council and the Community	Work Plan approved by Committee by March 1, 2018.	Completed
	Committee to present Work Plan to City Council and post publicly by March 19, 2018.	Completed
Decide on membership with the Alberta Police Governance Association	Discussion and decision made by February 28, 2018.	Completed
Create and approve a St. Albert Policing Committee Policy and Procedure Manual that is compliant with Alberta Justice and Solicitor General Standards as well as RCMP and City processes.	Committee Policy and Procedure Manual approved by October 31, 2018.	In Progress
	Public Complaint Director to complete Enhanced RCMP Security Clearance application by March 31, 2018.	Completed
Activate Public Complaint Director role and responsibilities.	Training and Orientation with Alberta Justice, RCMP and City on role and responsibilities completed by May 31, 2018.	In Progress
	Public advertising of role and start of complaint intake option completed by October 31, 2018.	Not Started

Objective	Task	Progress
	Alberta Government Policing Committee On-line training completed by March 31, 2018	Completed
	Municipal Freedom of Information and Privacy Act (FOIP) orientation completed by April 30, 2018.	Completed
Coordinate and ensure all committee members participate in	Policing Statistical Information Orientation completed by April 30, 2018.	Not Started
mandatory Education/Training sessions.	Municipal Police Service Agreement Orientation completed by May 31, 2018.	Completed
	RCMP Complaint Processes Orientation completed by May 31, 2018.	Completed
	RCMP Professional Standards Orientation completed by June 30, 2018.	Completed
	Peace Officer Act and Complaint Process Orientation completed by October 31, 2018.	Not Started
Decide on attendance at the 2018 Annual Alberta Association of Police Governance Conference	Discussion and decision made by February 28, 2018.	Completed

Priority 2: Complete Committee member training and orientation

Priority 3: Work collaboratively with the RCMP Officer in Charge on setting and approving the 2018/2019 RCMP objectives, priorities and goals

Objective	Task	Progress
Provide the St. Albert RCMP Officer In Charge with feedback on a draft RCMP 2018/2019 Annual Performance Plan	Complete by February 15, 2018	Completed
Approve the RCMP 2018/2019 Annual Performance Plan.	Chair to sign acknowledgment of consultation by March 1, 2018.	Completed
Communicate the RCMP 2018/2019 Annual Performance Plan to the community.	Committee to present RCMP 2018/19 APP to City Council and post publicly by April 1, 2018.	Completed

Priority 4: Engage public on policing matters for planning 2019/20 policing priorities

Objective	Task	Progress
Coordinate and hold at least one Public Open House to gather feedback from residents, businesses and other agencies/organizations related to what the Policing priorities should be.	Hold Public Open House by December 31, 2018	Not Started
Explore ways to raise the profile and visibility of Policing Committee with local citizens, agencies, boards, businesses and diverse communities.	Complete by December 31, 2018	Completed

Other Planned Activities

*The below activities are not directly associated to 2018 priorities but are items that the committee will endeavor to discuss and work on.

Activity	Progress
Review, discuss and provide recommendations or comments to Council related to changes to the Council Policy on Policing Services.	Completed
Review, discuss and provide recommendations to City Administration and the RCMP related to Communication protocols on matters such as Policing information requests, concerns/complaints from residents.	Not Started
Prepare and present an annual progress report on the Committee's activities to Council and the Community at large.	In Progress
Review most recent annual policing statistics, reports and satisfaction surveys.	Completed
Discuss and recommend the number and types of policing reports that are produced and communicated to the public, committee and Council. Current reporting being done includes, Annual Policing Report, Quarterly RCMP Annual Performance Plan reports, Annual RCMP School Resource and Community Policing Report, City Administration Monthly and Quarterly reports to Council as well as media advisory's and specific information requests as needed.	Not Started

APPENDIX C

Community Engagement Survey Results

This past year, the City of St. Albert, on behalf of the Policing Committee, contracted Leger to design and administer a community survey to help determine the 2019 Community Policing Priorities. The survey was conducted online and was open to the public between December 20, 2018 to January 4, 2019. In support of the survey, Policing Committee Members hosted 12 two-hour community engagement opportunities, held over 6 days, at St. Albert Centre and Servus Place. We thank all citizens and business owners who took the time to complete this survey. It was of great value and assistance to the Policing Committee.

Report

City of St. Albert

Policing Committee Policing Priorities Survey





We know Canadians

DATE 29/01/2019

CONTEXT AND OBJECTIVES

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CONTEXT AND OBJECTIVES

The City of St. Albert on behalf of the Policing Committee contracted Leger to conduct a survey that was made available to all residents, workers, and business owners of St. Albert. The St. Albert Policing Committee required the research to gather public input on on what the St. Albert RCMP should be focusing their resources towards in 2019/20 as well as to collect any general opinions or concerns from the community about policing. Leger was responsible for programming, testing, hosting, analyzing and reporting on the survey. The committee was responsible for the promotion of the survey to the people of St. Albert and asking them to complete the survey.

The survey addresses opinions about the major areas of policing and crime so that the data can be used in a manner that is valuable to the Policing Committee when working with the RCMP to create the 2019/20 police priorities.

METHODOLOGY

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METHODOLOGY

Data Collection

- 567 residents, workers and business owners of St. Albert completed the Policing Priorities Survey (some respondents fall within multiple categories):
 - 532 were residents of St. Albert
 - 152 worked in St. Albert
 - 39 were business owners in St. Albert
- The survey was conducted online between December 20, 2018 and January 4, 2019.
- The survey was hosted by Leger through Leger's Computer Aided Web-Based Interviewing (CAWI) platform – Legerweb, through an open link that the St. Albert Policing Committee promoted to the people of St. Albert.
- Data is unweighted.

Target Respondents

• The survey was open to all residents, workers and business owners of St. Albert.

Statistical Reliability

Due to self-selection, results should not be considered representative. Therefore, a margin of error is not reported (margin of error accounts for sampling error). Had these data been collected using a probability sample, the margin of error for a sample size of 567 would be ± 4.1 percentage points, 19 times out of 20.

KEY FINDINGS

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KEY FINDINGS - OVERALL

OPINIONS ON SAFETY IN ST. ALBERT

Nearly one third of survey respondents indicate that break and enters to homes are of the greatest concern to them in regards to safety in the City of St. Albert.

Survey respondents feel that it is most important that St. Albert RCMP focus on providing greater enforcement of crime, followed by crime prevention and being more visible in the community.

Survey respondents most strongly agree that the St. Albert RCMP gives them confidence that they can deliver the services needed to make sure St. Albert is a safe place to live, and are dedicated to reducing levels of crime. Respondents are less inclined to agree that the St. Albert RCMP maintains appropriate visibility in the community, and that they are adequately staffed.

INTERACTIONS WITH ST. ALBERT RCMP

Three-in-five respondents have been in contact with the St. Albert RCMP within the past 12 months, most commonly visiting a police station, followed by making a call to the non-emergency line.

Two-in-five respondents who have recently contacted the St. Albert RCMP indicate their reason for contact was to **report a crime/incident**.

Overall, three-in-five respondents who have contacted the St. Albert RCMP within the past 12 months agree they are satisfied with the contact they had with the St. Albert RCMP, and agree their visit/contact met their expectations. They most strongly agree that the St. Albert RCMP were respectful, followed by it was easy to visit/contact the St. Albert RCMP.

VICTIMIZATION



Over a quarter of respondents indicate they have witnessed or been a victim of a crime in the City of St. Albert within the past 12 months, with a fairly even distribution of witnesses and victims.



Half of respondents who have either witnessed or been a victim of a crime within the past 12 months in the City of St. Albert indicate the nature of their crime was property related. Nearly two-thirds indicate they reported the crime to the police. Among those who did not, their main reason for not reporting the crime was because they believe the police couldn't, or wouldn't do anything about it.

SOURCES OF INFORMATION



Social media, followed by television, radio or newspapers are the top sources of information for respondents when it comes to the St. Albert RCMP.



Two-thirds of respondents did not provide any other comments regarding the St. Albert RCMP or safety in their community. Among those who did provide a comment, more patrolling/visibility/presence was the most frequent mention.



KEY FINDINGS – RESIDENTS OF ST. ALBERT

Survey respondents who live in St. Albert



Greatest safety concern is break and enters into homes.

Feel that it is most important for the St. Albert RCMP to prioritize greater enforcement of crime.

Agree most strongly that the St. Albert RCMP give them confidence that they can deliver the services needed to make sure St. Albert is a safe place to live, and that they are dedicated to reducing levels of crime.

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About equally likely to have visited a police station in person within the past 12 months, and not having any contact at all (significantly more likely than those who work in St. Albert, and those who own a business in St. Albert to not have visited a police station within the past 12 months).

- Main reason for visiting/contacting a police station within the past 12 months is to report a crime/incident.
- At least three-in-five agree that their visit/contact met their expectations and are satisfied overall with their visit/contact. They are most satisfied that the RCMP were respectful.

The majority have not witnessed or been a victim of a crime.

Their main source of information regarding the St. Albert RCMP is social media.



KEY FINDINGS – WORKERS OF ST. ALBERT

Survey respondents who work in St. Albert



Greatest safety concern is drugs in the community.

Feel that it is most important for the St. Albert RCMP to prioritize providing a greater enforcement of crime.

Agree most strongly that the St. Albert RCMP provides fair and impartial service to the public, and demonstrates the appropriate level of care and concern.



More likely to have visited a police station in person within the past 12 months.

- Main reason for visiting/contacting a police station within the past 12 months is to report a crime/incident.
- At least two-thirds agree that their visit/contact met their expectations and are satisfied overall with their visit/contact. They
 are most satisfied that the RCMP were professional.



The majority have not witnessed or been a victim of a crime.

Their main source of information regarding the St. Albert RCMP is social media.



KEY FINDINGS – BUSINESS OWNERS OF ST. ALBERT

Survey respondents who own a business in St. Albert



Greatest safety concern is theft in general.

Feel that it is most important for the St. Albert RCMP to prioritize providing a greater enforcement of crime.



Agree most strongly that the St. Albert RCMP respond quickly when needed



Over half have visited a police station within the past 12 months.

- Main reason for visiting/contacting a police station within the past 12 months is to apply for security clearance.
- At least half agree that their visit/contact met their expectations and are satisfied overall with their visit/contact. They are
 most satisfied that the RCMP were professional.



The majority have not witnessed or been a victim of a crime.

Their main source of information regarding the St. Albert RCMP is social media.

DETAILED RESULTS

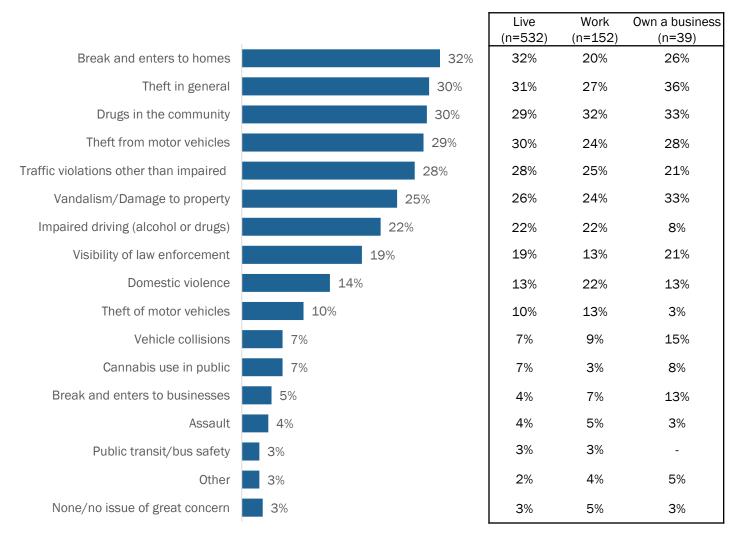
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OPINIONS ON SAFETY IN ST. ALBERT





Nearly one third of survey respondents indicate that break and enters to homes are of the greatest concern to them in regards to safety in the City of St. Albert. This is followed closely by theft in general and drugs in the community.



Base: Survey respondents (n=567)

Q1. Considering the City of St. Albert as a whole, what would you say are the safety or crime issues of greatest concern to you, if any? Select up to three responses.



Survey respondents feel that it is most important that St. Albert RCMP focus on providing greater enforcement of crime, followed by crime prevention and being more visible in the community.

				Live (n=532)	Work (n=152)	Own a business (n=39)
Providing greater enforcement of crime	e <mark>4%</mark> 2	28%	67%	67%	59%	64%
Crime prevention	<mark>5%</mark>	35%	59%	60%	56%	51%
Being more visible in the community	8%	37%	55%	55%	50%	59%
Being more visible in schools	10%	38%	50%	52%	53%	49%
Creating more/stronger partnerships between police and other organizations/agencies that can help		43%	47%	47%	49%	44%
Providing more support for victims of crime	e 5 <mark>%</mark> 8%	42%	45%	46%	51%	46%
Providing more information/education to the communit	3%	48%	39%	39%	43%	41%
Being closer to the community	20%	4	7% 32%	32%	33%	28%
■ Don't know ■ Less important (1-3)	■ Mode	erate (4-7)	More important (8-10)			

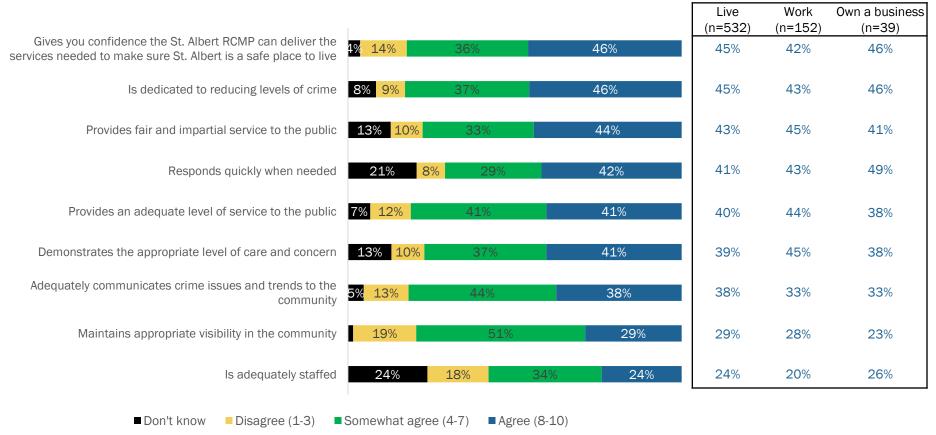
More important (8-10)

Base: Survey respondents (n=567)

Mentions 2% or less shown but not labelled

Q2. To help us determine priorities, please rate how important is it that the St. Albert RCMP focus on each of the following possible areas using the scale from 1 to 10 where 1 ¹⁴ means NOT IMPORTANT AT ALL and 10 means EXTREMELY IMPORTANT. How important is it that the St. Albert RCMP focus on...

Survey respondents most strongly agree that the St. Albert RCMP gives them confidence that they can deliver the services needed to make sure St. Albert is a safe place to live, and are dedicated to reducing levels of crime. Respondents are less inclined to agree that the St. Albert RCMP maintains appropriate visibility in the community, and that they are adequately staffed.



Base: Survey respondents (n=567)

Mentions 2% or less shown but not labelled

Q3. Based on your experiences or just general impressions, please indicate the extent to which you agree or disagree with the following statements using the scale from 1 to 10 where 1 means you STRONGLY DISAGREE and 10 means you STRONGLY AGREE. The St. Albert RCMP...



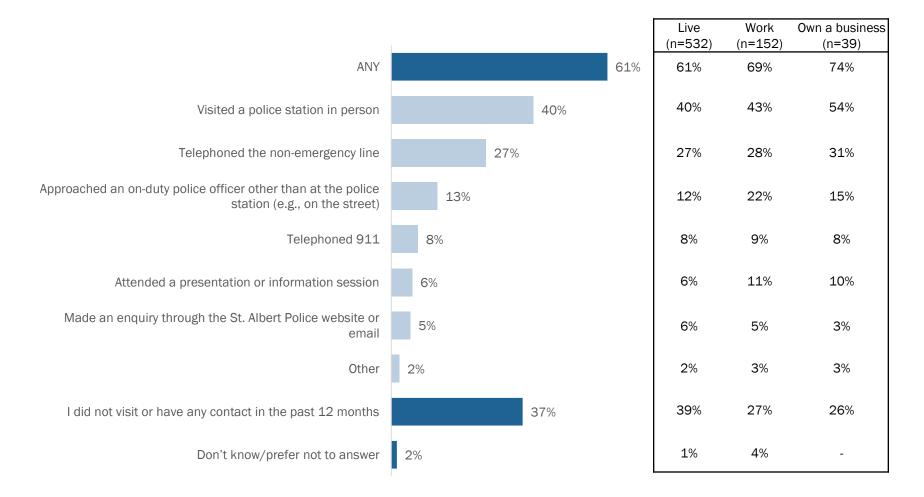
Agree (8-10)

INTERACTIONS WITH ST. ALBERT RCMP

Leger

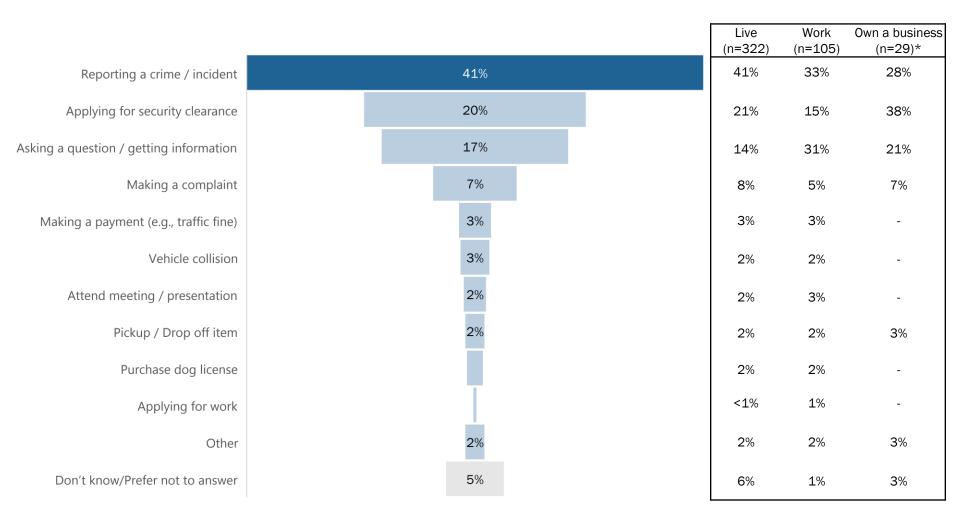


Three-in-five respondents have been in contact with the St. Albert RCMP within the past 12 months, most commonly visiting a police station, followed by making a call to the nonemergency line.





Two-in-five respondents who have recently contacted the St. Albert RCMP indicate their reason for contact was to report a crime/incident.



Base: Survey respondents who have contacted the St. Albert RCMP within the past 12 months (n=347)

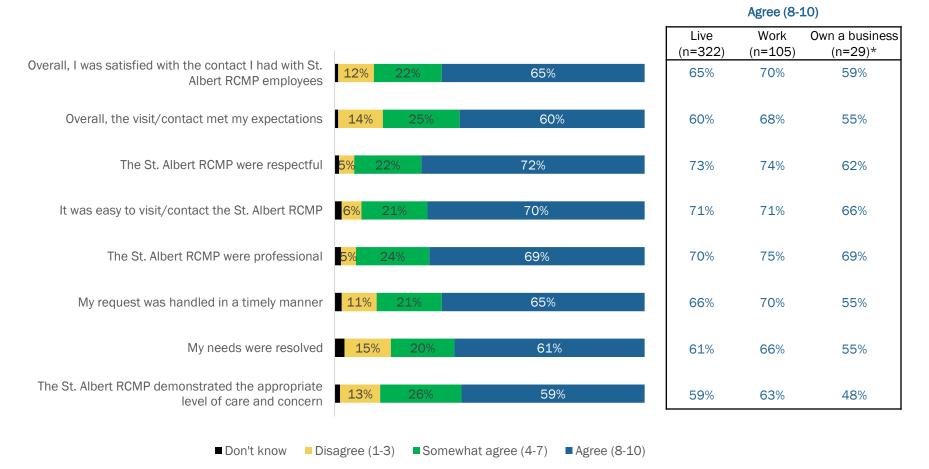
Mentions less than 2% shown but not labeled

*Caution when interpreting results due to small sample size

Q5. Thinking about the time you most recently contacted the St. Albert RCMP, which of the following best describes the main reason you visited or contacted them? (select one ¹⁸ only)

Leger

Overall, three-in-five respondents who have contacted the St. Albert RCMP within the past 12 months agree they are satisfied with the contact they had with the St. Albert RCMP, and agree their visit/contact met their expectations. They most strongly agree that the St. Albert RCMP were respectful, followed by it was easy to visit/contact the St. Albert RCMP.



Base: Survey respondents who have contacted the St. Albert RCMP within the past 12 months (n=347)

Mentions 2% or less shown but not labelled

*Caution when interpreting results due to small sample size

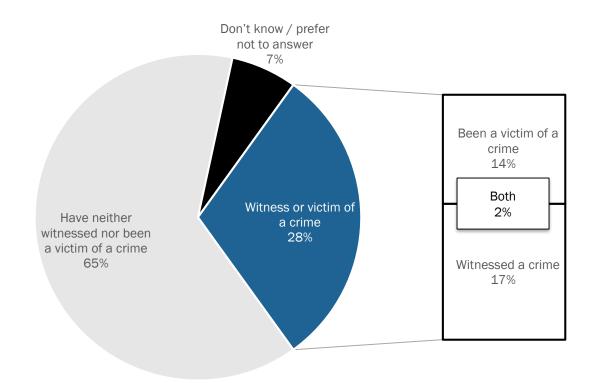
Q6. Thinking about the time you most recently contacted the St. Albert RCMP, please indicate the extent to which you agree or disagree with the following statements using the ¹⁹ scale from 1 to 10 where 1 means you STRONGLY DISAGREE and 10 means you STRONGLY AGREE.



VICTIMIZATION



Over a quarter of respondents indicate they have witnessed or been a victim of a crime in the City of St. Albert within the past 12 months, with a fairly even distribution of witnesses and victims.

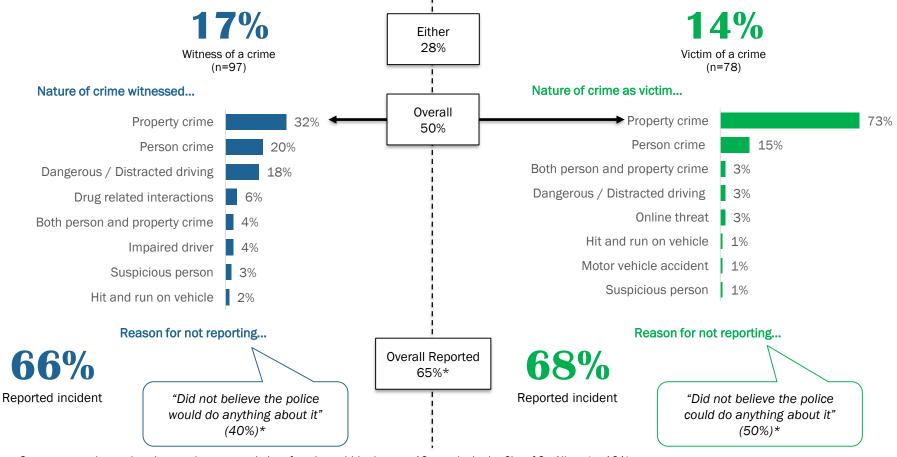




Incidence of Witnessing or Being a Victim of a Crime

	Total (n=567)	Live (n=532)	Work (n=152)	Own a business (n=39)
ANY	28%	28%	28%	31%
Been a victim of a crime	14%	14%	9%	13%
Witnessed a crime	17%	17%	21%	18%
Have neither witnessed nor been a victim of a crime	65%	66%	63%	56%
BOTH victim/witnessed a crime	2%	3%	2%	-
Don't know / prefer not to answer	7%	6%	9%	13%

Half of respondents who have either witnessed or been a victim of a crime within the past 12 months in the City of St. Albert indicate the nature of their crime was property related. Nearly two-thirds indicate they reported the crime to police. Among those who did not, their main reason for not reporting the crime was because they believe the police couldn't, or wouldn't do anything about it.



Base: Survey respondents who witnessed or were a victim of a crime within the past 12 months in the City of St. Albert (n=161)

*Base: Survey respondents who did not report crime (Overall, n=45; Witness, n=22**; Victim, n=25**)

 $\ast\ast$ Caution to be used when interpreting results due to small sample size

Don't know/prefer not to answer responses not shown

Q8. Please indicate the nature of the crime you were a victim of or witnessed... Q9. Did you report the incident to the police? Q10. What was the main reason you did not report the crime to the St. Albert RCMP?



Witnessed and/or Been Victim of a Crime

	Total	Live	Work	Own a business
	(n=567)	(n=532)	(n=152)	(n=39)
Witnessed and/or Been Victim	28%	28%	28%	31%
Nature of Crime	(n=161)	(n=150)	(n=43)	(n=12)*
Property crime (such as theft or fraud)	50%	50%	40%	50%
Person crime (such as an assault)	17%	17%	23%	8%
Dangerous / Distracted driving (speeding, running red lights, failure to stop at stop signs, etc.)	1.7%	11%	12%	17%
Drug related interactions	4%	3%	5%	8%
Both person and property crime	2%	3%	2%	-
Impaired driver	2%	3%	5%	8%
Hit and run on vehicle	2%	2%	2%	8%
Motor vehicle accident	2%	2%	-	-
Suspicious person	2%	2%	2%	-
Online threat	1%	1%	2%	-
Don't know/Prefer not to answer	6%	6%	7%	-
Reported Crime	(n=161)	(n=150)	(n=43)	(n=12)*
Yes	65%	65%	63%	50%
No	28%	29%	23%	33%
Don't know/prefer not to answer	7%	5%	14%	17%
Reason Did Not Report Crime	(n=45)	(n=44)	(n=10)*	(n=4)*
Did not believe the police would do anything about it	36%	34%	50%	75%
Did not believe the police could do anything about it	31%	32%	30%	-
It was not important enough to me	11%	11%	10%	-
Someone else reported it	9%	9%	-	25%
Embarrassed	2%	2%	-	-
Other	11%	11%	10%	-

Base: Survey respondents who witnessed or were a victim of a crime within the past 12 months in the City of St. Albert

*Caution when interpreting results due to small sample size

Q8. Please indicate the nature of the crime you were a victim of or witnessed... Q9. Did you report the incident to the police? Q10. What was the main reason you did not report 24 the crime to the St. Albert RCMP?



Witnessed a Crime

	Total	Live	Work	Own a business
	(n=567)	(n=532)	(n=152)	(n=39)
Witnessed a crime	17%	17%	21%	18%
Nature of Crime	(n=97)	(n=89)	(n=32)	(n=7)*
Property crime (such as theft or fraud)	32%	31%	31%	29%
Person crime (such as an assault)	20%	19%	22%	-
Dangerous / Distracted driving (speeding, running red lights, failure to stop at stop signs, etc.)	18%	17%	16%	29%
Drug related interactions	6%	6%	6%	14%
Both person and property crime	4%	4%	3%	-
Impaired driver	4%	4%	6%	14%
Suspicious person	3%	3%	3%	-
Hit and run on vehicle	2%	2%	3%	14%
Motor vehicle accident	2%	2%	-	-
Don't know/Prefer not to answer	9%	10%	9%	-
Reported Crime	(n=97)	(n=89)	(n=32)	(n=7)*
Yes	66%	67%	66%	43%
No	26%	27%	16%	43%
Don't know/prefer not to answer	8%	6%	19%	14%

Base: Survey respondents who witnessed or were a victim of a crime within the past 12 months in the City of St. Albert

*Caution when interpreting results due to small sample size

Q8. Please indicate the nature of the crime you were a victim of or witnessed... Q9. Did you report the incident to the police?



Victim of a Crime

	Total	Live	Work	Own a business
	(n=567)	(n=532)	(n=152)	(n=39)
Been a victim of a crime	14%	14%	9%	13%
Nature of Crime	(n=78)	(n=75)	(n=14)	(n=5)*
Property crime (such as theft or fraud)	73%	73%	57%	80%
Person crime (such as an assault)	15%	15%	36%	20%
Both person and property crime	3%	3%	-	-
Dangerous / Distracted driving (speeding, running red lights, failure to stop at stop signs, etc.)	3%	3%	-	-
Online threat	3%	3%	7%	-
Hit and run on vehicle	1%	1%	-	-
Motor vehicle accident	1%	1%	-	-
Suspicious person	1%	1%	-	-
Reported Crime	(n=78)	(n=75)	(n=14)	(n=5)*
Yes	68%	67%	64%	60%
No	28%	29%	36%	20%
Don't know/prefer not to answer	4%	4%	-	20%

Base: Survey respondents who witness or were a victim of a crime within the past 12 months in the City of St. Albert

*Caution when interpreting results due to small sample size

Q8. Please indicate the nature of the crime you were a victim of or witnessed... Q9. Did you report the incident to the police?

SOURCES OF INFORMATION





Social media, followed by television, radio or newspapers are the top sources of information for respondents when it comes to the St. Albert RCMP.

		Live	Work	Own a business
Social media (e.g., Facebook, Twitter, Instagram, LinkedIn)	46%	(n=532) 46%	(n=152) 53%	(n=39) 46%
Television, radio or newspapers (including television, radio or newspaper websites)	42%	43%	33%	36%
Word of mouth (from relatives, friends, colleagues, acquaintances)	35%	35%	32%	36%
The City of St. Albert website (e.g., RCMP page on the St. Albert website)	33%	34%	36%	33%
Other print (paper) publications	32%	33%	26%	26%
Another government or RCMP/police website	8%	7%	9%	3%
St. Albert Policing Committee	5%	5%	3%	8%
Another website	5%	5%	4%	3%
A magazine or online magazine	3%	3%	4%	3%
St. Albert Gazette / Crime map	1%	1%	1%	-
Talking to members	1%	1%	1%	-
Other	1%	1%	3%	3%
Don't know/Prefer not to answer	6%	5%	10%	8%

Q11. Over the past 12 months, what would you say were your sources of information about the St. Albert RCMP?



Two-thirds of respondents did not provide any other comments regarding the St. Albert RCMP or safety in their community. Among those who did provide a comment, more patrolling/visibility/presence was the most frequent mention.

		Need to ensure that the RCMP are staffed appropriately, 3%			more engaged in the ommunity (including schools), 3%
More patrolling / visibility / presence (parks, trails, streets, etc.), 9%	Be more proactive in crime prevention / bylaw violations, 6%	Property/Vehicle theft is a big problem, 3%		pro	Deal with the drug blems (drug house, drug use, etc.), 3%
All positive mentions (keep up the good work, thank you, etc.), 7%	Enforce traffic violations, 5%	No need for a Policing Committee / No value, 2%	Better train RCMP / De with issues 2%	al	Better communication with citizens, 2% RCMP are not professional (not caring, dismissive, etc.), 2%

Base: Survey respondents (n=567)

Mentions less than 2% not shown, as well as other mentions (4%)

Q12. Do you have any other comments about the St. Albert RCMP, St. Albert Policing Committee or safety in your community?

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	Total (n=567)	Live (n=532)	Work (n=152)	Own Business (n=39)
Tenure in St. Albert				
5 years or less	22%	19%	26%	8%
6-10	12%	13%	11%	18%
11-20	21%	21%	24%	28%
21-30	24%	24%	23%	26%
Over 30 years	21%	22%	17%	21%
Not stated	<1%	<1%	-	-
MEAN	20 YEARS	20 YEARS	18 YEARS	22 YEARS
MEDIAN	19 YEARS	20 YEARS	17 YEARS	20 YEARS
Gender				
Female	51%	52%	61%	54%
Male	45%	45%	35%	46%
ransgender	1%	<1%	1%	-
Prefer not to answer	3%	3%	3%	-
Age				
Jnder 18	<1%	<1%	1%	-
18-24	3%	3%	5%	5%
25-34	14%	13%	16%	10%
35-44	26%	25%	32%	18%
15-54	22%	22%	24%	33%
55-64	20%	21%	18%	26%
65 or over	13%	14%	3%	8%
Prefer not to answer	2%	2%	1%	-
MEAN	48 YEARS	48 YEARS	44 YEARS	48 YEARS
MEDIAN	50 YEARS	50 YEARS	40 YEARS	50 YEARS
Visible Minority				
/es	8%	7%	7%	-
No	87%	88%	88%	97%
Don't know/Prefer not to answer	5%	5%	5%	3%



	Total (n=567)	Live (n=532)	Work (n=152)	Own Business (n=39)
Connection to St. Albert				
Live within the St. Albert City limits	94%	100%	78%	87%
Work within the St. Albert City limits	27%	22%	100%	62%
Own a business within the St. Albert City limits	7%	6%	16%	100%
Number of People in Household				
1	8%	8%	5%	3%
2	31%	32%	24%	33%
3	18%	18%	16%	13%
4 or more	37%	36%	45%	49%
I prefer not to answer	7%	5%	11%	3%
MEAN	3.1	3.0	3.4	3.4
MEDIAN	3.0	3.0	3.5	3.5
Ages in Household				
Children 18 or under	38%	38%	45%	49%
5 years or under	15%	15%	16%	13%
6 to 12 years	17%	17%	20%	15%
13 to 18 years	15%	15%	20%	28%
19 to 44 years	51%	52%	57%	51%
45 to 64 years	41%	42%	43%	64%
65 years or older	18%	18%	7%	13%
I prefer not to answer	17%	15%	20%	8%



	Total (n=567)	Live (n=532)	Work (n=152)	Own Business (n=39)
Neighbourhood				
Grandin	17%	18%	15%	13%
Lacombe Park	12%	12%	11%	10%
North Ridge	9%	10%	8%	5%
Deer Ridge	9%	8%	12%	8%
Erin Ridge	7%	7%	7%	10%
Akinsdale	7%	7%	6%	5%
Heritage Lakes	5%	5%	3%	3%
Oakmont	4%	4%	3%	5%
Braeside	3%	3%	1%	8%
Forest Lawn	3%	3%	2%	5%
Pineview	3%	3%	3%	3%
Woodlands	3%	3%	2%	8%
Kingswood (including Regency Heights)	2%	3%	1%	3%
Mission	2%	2%	2%	3%
Erin Ridge North	2%	2%	2%	-
Sturgeon Heights	2%	2%	1%	-
Inglewood	1%	1%	1%	-
Riverside	1%	1%	3%	3%
Do not live in St. Albert	1%	<1%	3%	-
Downtown	1%	<1%	1%	3%
Other	1%	1%	2%	3%
Don't know/Prefer not to answer	5%	2%	10%	5%



OUR SERVICES

• Leger

Marketing research and polling

• Leger Metrics Real-time VOC satisfaction measurement

- Leger Analytics Data modeling and analysis

Legerweb
 Panel management

- Leger Communities Online community management
- International Research
 Worldwide Independent Network (WIN)
- Qualitative Research Room Rentals





OUR CREDENTIALS



Leger is a member of <u>ESOMAR</u> (European Society for Opinion and Market Research), the global association of opinion polls and marketing research professionals. As such, Leger is committed to applying the <u>international ICC/ESOMAR</u> code of Market, Opinion and Social Research and Data Analytics.



Leger is also a member of the <u>Insights Association</u>, the American Association of Marketing Research Analytics.











