

## Water Fee Change Rationale

### **'Schedule A' Existing Fees:**

#### 7. Indemnity for damage to:

Item	Existing	Proposed/Rationale
(a) water meters	Replacement cost	
(b) remote readers	Replacement cost	
(c) water meter seal	\$15	<b>s/b \$30</b> as recovery for items/time to conduct work for replacement of tampered security seal.

#### 9. Water Meter Test Charge

Water Meter Test Charge (doesn't identify Size)	\$75	<b>\$225</b> (At current value for 3 <sup>rd</sup> party testing for testing of a 5/8"-1" Meter)
Large Water Meter Test Charge (NEW)	NEW	<b>\$465</b> (Current value for 3 <sup>rd</sup> party testing a meter sized 1.5" and larger)

#### 10. Reconnection Fee

Reconnection Fees	Existing	Proposed/Rationale
	\$35.00 if the Customer requests that reconnection is to take place during regular business hours of the City	<b>\$75</b> (Consists of Admin for CSR creation/close, operator response, CC operation/return and unit expense.
	\$75.00 if the Customer requests that reconnection take place outside of the regular business hours of the City	<b>\$115</b> (above expenses + applicable incremental cost for staff Overtime of Operator)

#### 12. Paper Bill Fee

	Existing	Proposed/Rationale
	\$1.06 (Effective January 1, 2020)	\$1.11 (Cost recovery – increase in Canada Post postage rate)

### **New Fees:**

#### 20. Service Call Line Items

Items	Value	Rationale
Supply and Install a new/Repair 3 communications wire between meter and transmitter/remote device	\$60	Some new home builders do not comply with Bylaw requirement for installation of remote wire and/or a wire is found damaged during repairs; Value is based on average expense for City

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		and/or Contractor installation of a new wire or replacement.
Supply and Install a Building Control Valve	¾" @ \$40 1" @ \$80	Oftentimes existing valves are discovered inoperable at time of appointment; per services and subject to contractor (Neptune) performing the work a qualified technician may replace the valve per owner approval rather than a return visit to complete meter work and the owner attaining another contractor to replace the valve.
Carpentry with Box	\$60	To include cutting open a wall and or removing a portion of a stud and supply and installation of a finishing cabinet for access to the water meter; per services and subject to contractor (Neptune) performing the work and per owner approval, rather than a return visit to complete meter work and the owner attaining another contractor to prepare unobstructed area for meter installation/replacement.
Missed Appt/Rescheduled Appointment Roll Fee	\$65	Oftentimes owners do not provide notice for cancellation of an appointment and personnel have deployed to site or, upon site it is discovered that access to the meter is obstructed i.e. Appliances, Furniture etc that the owner is unable to have moved. (City or contractors shall not move items due to risk/liability) and a return visit is necessary to conduct necessary work. 1-time fee per occurrence whereas personnel rolled to site and work was not conducted.