

2026-2028 Multi-Year Workplan

Internal Audit Steering Committee

April 21, 2026



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Initiatives	Audit Risk Rating	Risks	Description	Nature of Audit	Year of Audit	Level of Effort	Activity Phase
Planned							
Managing Aging Infrastructure	High	Aging Infrastructure	Assess the adequacy, effectiveness and sustainability of the City's strategies and processes to address the challenges posed by aging infrastructure.	Assurance	2027	Medium	Awaiting Approval
		Safety					
		Customer Needs & Expectations					
		Compliance					
Assessment of Digital Transformation Approach	High	Digital Transformation	Assess the City's digital transformation approach, its effectiveness and alignment with organization strategies and business needs.	Advisory	2028	Medium	Awaiting Approval
Auditing							
Data Governance Practice Review	High	Data Integrity / Knowledge Management / Data Governance	Develop a data governance framework, including roles, responsibilities and processes that formalize behaviours surrounding the definition, production, integration, and usage of data to manage risk and improve quality and usability of data to inform operations and data-driven decision-making.	Advisory	2026	Medium	In Progress
		Customer Needs & Expectations					
		Compliance					
Servus Credit Union Place Operational Review	High	Financial Sustainability	Assess the operational and financial efficiency of Servus Credit Union Place and recommend operational adjustments.	Audit	2026	Medium	Scoping

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Implementation							
Procurement Audit			Review the City's procurement practices against municipal best practice and provide recommendations for improvement.	Advisory	2019	High	In Progress
Internal Audit Practice and Process			Review the City's internal audit practice and processes and provide recommendations for improvement.	Advisory	2022	Medium	Complete
Cyber Security	High	Cyber Security	Evaluate the effectiveness of the City's information security controls and practices to identify vulnerabilities, mitigate risks, and ensure the confidentiality, integrity, and availability of sensitive data and critical systems against potential cyber threats and attacks.	Audit	2024	Medium	In Progress
Resource Planning Model	High	Competing Priorities	Evaluate the City's resource planning model to assess its effectiveness in aligning human capital with strategic goals, operational requirements, budgetary considerations and City bylaws/policies. The assessment will include models in place for the utilization of permanent and non-permanent employees.	Advisory	2025	Medium	In Progress
		Capacity					
Planning and Development Process Improvement			Assess the complete planning and development process to meet the City's needs and identify process improvement opportunities.	Advisory	2024	Medium	In Progress

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Standardize Capital Project Office Management Practices & Processes			Conduct a study to identify opportunities to standardize practices and processes for capital project management at the City.	Advisory	2024	Medium	In Progress